

September 2017



Live Streaming System Requirements



Anyone can attend a TouchCast live stream without needing to download software. Attendees simply need the registration link. After registering, the attendee will receive the URL for the live stream.

Note: If you are an organizer or presenter, please scroll down for the System Requirements for the Host.

System Requirements for Attendees:

Operating system:

- Windows 8 – Windows 10
- Mac OS X 10.6 (Snow Leopard) – 10.12 (Sierra)
- Linux / Ubuntu
- Google Chrome OS (Chromebook)

Web Browser:

- Google Chrome v39 or later
- Mozilla Firefox v34 or later
- Internet Explorer v8 or later
- Microsoft Edge v12 or later
- Apple Safari v6 or later

Internet connection:

- 15 Mbps or better (broadband recommended)
- 3G connection or better (WiFi recommended for VoIP audio) for Chromebooks

Hardware:

- 2GB or more of RAM
- Microphone and speakers (USB headset recommended**) if unmuted by the host

System Requirements for the Host:

Hosting a TouchCast TownHall requires running TouchCast Studio for iPad with a Partner ID. Download TouchCast Studio from the Apple iTunes App Store for your iPad Air or faster.

You should have a Partner ID provided by TouchCast to enter into the app to unlock the live stream feature.

Model of iPad:

- **Air or Pro (or later)**

Operating system:

- **iOS 10 (or later)**

App Version:

- **TouchCast Studio for iPad, v1.18 (or later)**

Internet connection:

- **15 Mbps or better (broadband recommended)**

If you require any technical support, please contact us via support@touchcast.com and we will respond.

